**Objective:** Information Technology departments around the world are bombarded with menial, yet important tasks that are deemed “too tedious” without the right tools. Whether searching for database records to “fix”, recovering records that somehow got deleted, or compressing DB2 data to be electronically transferred, IT departments always get the call. Without the proper tools to complete these tasks, programmers become overwhelmed writing custom programs for every request that passes over their desk. Writing this kind of code is tedious at best and error prone at worst. The cost of this in-house customer service can become so burdensome that new, revenue-generating, project deadlines get pushed further and further out.

**Solution:** ProData utilities provide relief by offering tools that solve everyday technology problems. Over 15,000 installations worldwide prove that companies find answers in ProData’s application development and system utilities. Proof is definitely in the performance for Olmsted-Kirk Paper Company, who found their answer with ProData’s entire product line. In particular, their productivity tools which include DBU (database utility), RDR (retrieve deleted records) and ProTools Zip/Unzip File Utility.

For over eighty years, Olmsted-Kirk Paper Company, has been a premier source of quality paper products. Headquartered in Dallas, the 12,000-square-foot operation has expanded to include extensive warehouse facilities in major markets throughout Texas. These warehouse facilities exchange information with the corporate office which interfaces to the Daly Commerce software system. Olmsted-Kirk Information Technology (IT) department processes large amounts of data on their IBM iSeries. Like most technology departments, they depend on ProData’s database utility (DBU) to help when it comes to database research, record modifications, and data error handling. David Stone, IT Manager, said, “DBU is always used to analyze data content or to search for potential data errors. This tool is certainly a ‘must have’ for our department. It is so easy to use, it would be ridiculous to try to work without it.” Olmsted-Kirk also purchased the utility to reactivate deleted records (RDR) for insurance against potential problems. David understood that DBU could reactive records one at a time, but he also wanted to have a tool where records could be reactivated in batch. RDR retrieves all deleted records in a file or deleted records within a relative record number (RRN) range, which allows data recovery to be quick and easy.

Most recently, Olmsted-Kirk Paper Company added another ProData tool to their application development tool box. ProTools was purchased for $495. This package features eighteen system utilities which include Zip/Unzip utility, iSeries email utility and other important system tools with the source code included.

Stone knew that ProTool utilities could solve tedious productivity problems. He added, “The addition of ProTools functionality and source code in our environment adds to the entire ProData product suite. We can instantly increase productivity without any learning curve. ProData utilities have really rounded out our application development tool box. We love them!”