



RDR (Retrieve Deleted Records) Nothing Could Be Simpler!!

PROBLEM Linden Mecham, Manager of Systems and Programming explains that his group was bombarded with user requests to find records that somehow disappeared from their AS/400 database. Mecham would call on Dave Hartley, Senior Programmer/Analyst, to have someone restore files, identify the missing records and copy back those records that were inadvertently deleted from the database. This only worked if the file had been saved before the records had been deleted.

Solution: There had to be a simpler method. Mecham and Hartley embarked on a mission to identify a way to easily recover the deleted records. EnviroTech owned ProData's DBU, database utility and found that their product suite also included another simple but powerful tool called RDR, Retrieve Deleted Records. They received a trial copy of the product and put it through its paces.

The team found that RDR retrieves all deleted records in a file or deleted records within a RRN range. Then, the desired deleted records can be copied back into the original file using CPYF (with *DROP in Record format field mapping, if RRN's were requested). Another option is to use the RDR function within DBU to reactivate the record(s) one record at a time to the original file.

Mecham and Hartley were able to immediately realize return on the software investment. From the very beginning, ProData utilities saved them and their staff countless hours. Mecham said, 'Programmer tools are

a low priority in our shop, but when we find something we believe will make us more productive and efficient as programmers, then we pursue those tools. DBU and RDR are two of the few tools we have been allowed to purchase and I cannot think of one programmer who has worked for us who has not used DBU. I have been here twenty years and I know the value and benefit of using DBU and RDR.'

With RDR, the IS department was able to focus on more productive tasks at hand. Mecham continued, 'With RDR, I have been able to resolve the users problems in a mat-

ter of minutes. RDR is very fast and efficient on any size of file and if you realize that you have a tool that allows access to large amount of deleted records in a file, this makes MIS look good. The only disappointment I have encountered with RDR, is when what I am looking for is not found in the Deleted Records! But at least I have ruled out where the problem does not exist.'

The simplicity of RDR solved a time consuming problem for EnviroTech. Hartley claimed, 'With RDR, I can restore records in fifteen minutes that would previously have taken half a day to restore from tape!'



CONTACT

ProData Computer Services, Inc.
2809 South 160th Street Suite 401
Omaha, NE 68130 Phone 800.228.6318 Fax 402.697.7576

**Download free trials at www.prodatacomputer.com.
Contact us at 800.228.6318 or sales@prodatacomputer.com**